

# For Hosting Services for IT Equipments.

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## IDBI INTECH LTD.

### Expression of Interest (EOI)

### For Hosting Services for IT Equipments.

S.No	DESCRIPTION	PARTICULARS
1	Empanelment Ref. Number	1412 2011/02
2	Address for Communication	Group Head – Infrastructure IDBI Intech Limited, IDBI Building, 1 <sup>st</sup> Floor, Plot No. 39-41, Sector 11, CBD Belapur, Navi Mumbai – 400 614.
3	Contact Person	Mr. Milind Parab
4	Telephone Number	022-39148334
5	Email ID	<a href="mailto:milind.parab@idbiintech.com">milind.parab@idbiintech.com</a>

IDBI Intech Ltd. Invites EOI from Service Providers (SP) for Hosting services for IT Equipments. The eligibility criteria for the assignment are given below.

#### Eligibility Criteria

1. The bidder should have at least one scheduled bank client for hosting services.
2. The bidder should have Tier – 3 Data Centre or higher.
3. The bidder's Primary and Secondary sites should be valid ISO 27001 certification for hosting Data Center / Services.
4. The bidder must be a registered partnership firm or a limited company having registered office in India.
5. The bidder should have been in the same business in India from the last three years and should be a net profit earning company during the last financial years.
6. The bidder to have provision of connectivity from major telecommunication vendors.
7. The bidder should have at least one data center at Navi Mumbai and they should be able to provide hosting services from the said location (Navi Mumbai).

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8. The bidder should not be blacklisted by any Govt., PSU or PSB in last five years.

### **General Conditions**

1. The bidders should fulfill the respective pre-qualification mentioned as above; otherwise their Bids will not be considered valid for the Bid evaluation process and will be summarily rejected.
2. The bidder to have 24 X 7 X 365 contact center and has to provide services on 24 X 7 X 365 basis.
3. The bidder should provide details as called for in **Annexure I**.
4. The bidder should submit all the relevant supporting documents as part of submission. All such documents should be sealed and signed by the Authorized Signatory. In the absence of such documentary evidences Bid will be rejected without any further correspondence.
5. If any information furnished by the applicant is found incorrect at a later date, he shall be liable to be debarred from participating in any of the bidding process of the bank. The bank reserves the right to verify the particulars furnished by the applicant independently.
6. The IDBI Intech Ltd reserves the right to scrap the expression of Interest at any time, without assigning any reason. The IDBI Intech Ltd's decision in this regard shall be binding and final.
7. Response to EOI should be submitted in Sealed Envelope. The sealed envelope should be superscribed “ **Expression of Interest – Hosting Services for IT Equipments**” and addressed to “ Group Head-Infrastructure, IDBI Intech Ltd, IDBI Building, First Floor, Plot No.39-41 Sector 11, CBD Belapur, Navi Mumbai – 400614, telephone number 022-39148334”. **The last date of submission is December 30, 2011. The sealed envelopes will be opened in the presence of vendor representatives.** NO EOI will be accepted after this date and time. In case the designated day gets declared as a public holiday. The period for submission of EOI may be extended to the next working day.

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### Annexure I Bidder Details form

Sl. No.	Details	To be furnished
1	Name & Address of the bidder	
2	Pan No. (Attach a copy)	
3	Type of Organization & Year of Incorporation (Attach a copy)	
4	Correspondence Address at Navi Mumbai with contact person name, telephone number mobile number etc. (The company Should have office and service facilities at Navi Mumbai)	
5	Turnover of the company. Please provide the details for the last financial year.	Year 2010-11
6	Net profit earning company for the last financial year.	Year 2010-11
7	ISO 27001 Certified (Attach a copy)	Yes / No
8	Hosting services to at least one corporate customer.	Yes / No
9	Hosting services to at least one Schedule Bank	Yes / No
10	24X7X365 technical assistance Center	Yes / No
11	Level – 3 Data Centre or higher	Yes / No
12	provision of connectivity from major telecon	Yes / No
13	Location of one data center at Navi Mumbai	Yes / No
14	Blacklisted by any Govt., PSU or PSB in last five years	Yes / No

Signature of the authorized Person &

Company Seal.